



IT SERVICES



AMEX assists clients in identifying and implementing solutions that improve efficiency, effectiveness, and quality of their technological infrastructure. We have a core group of qualified

specialists that are experienced in integrating the latest IT advancements into business strategies. Our expertise and capabilities include: Network Services & System Integration; Database Services; Managed Services & Consulting; and Computer/Data Security.

Network Services & System Integration

We help our clients build and maintain stable networks, through assistance in assessment of current and future needs; design, implementation and management of robust infrastructures; planning for phased migrations; managing bandwidth routers and switches; load-balancing networks and access; and implementing fault tolerance solutions. We also provide assistance in managing LAN/WANs, VPN/VLANs, and WLANs. Furthermore, AMEX has the capacity to provide a wide variety of services including: system design, implementation and upgrade; software consulting; life-cycle management; developing appropriate corporate data structures; managing files and data migration; providing custom backup/recovery solutions; optimizing systems; automating system functions; transitions from Novell to Microsoft; and training system administrators.

Database Services

AMEX's services include analysis, design, development, and maintenance of database applications, using both desktop and client-server systems. We also integrate existing databases or develop new data structures, oversee integration and provide custom backup/recovery.

Managed Services & Consulting

AMEX has solid experience, the tools and knowledge to develop specialized solutions to protect system vulnerabilities. Our services include: help-desk support; 24x7 monitoring and notification of system status; network management; asset tracking; supervising Microsoft Exchange and SQL servers; and performing periodic maintenances. AMEX also offers advisory services designed to help in the development of short or long term strategies for managing the acquisition, deployment and maintenance of both hardware and software, services include: procurement, installation and set-up of equipment and peripherals; needs assessment; requirement analysis; system evaluation; security threat analysis and correction; process review; project management; capital budgeting; and supplementing existing client IT groups with knowledge, experience and staffing.

Computer/Data Security

A critical function in maintaining an efficient system is to protect the confidentiality, integrity and availability of sensitive information by keeping networks and systems secure and effectively monitored. AMEX provides security solutions to our clients to protect government

and industry applications and to deliver a full range of security solutions that are integral parts of the network infrastructure, software and system management. We conduct risk assessments of network security and design security policies and procedures. We oversee installation and management of efficient fire-walls, wireless security, anti-viruses, anti spy-ware, spam protection, internet filtering and firmware updates. We are also adept at setting up protocols for: monitoring and responding to system breach; securing remote access for employees; securing email; and filtering internet content.



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